New Client Portal

Written by Administrator Friday, 08 May 2015 18:37 -

Outdoor Business Network has launched its new CloudCommerce client portal, which you can navigate to by <u>clicking here</u>.

This new feature greatly expands the ability for OBN clients and staff to communicate and collaborate on their projects and support tickets. It also gives clients the ability to quickly go in and add additional services such as marketing, additional domain names, or security certificate upgrades.

It also includes a project management system (beta) for custom projects, so customers can view the progress of their project, and collaborate with staff working on it.

Along with the ability to view and manage support tickets and communications, clients now have the ability to view invoices, balances, add additional company authorized contacts, pay bills, and manage payment information on file.

"In testing, our clients have absoutely loved it." Said David Harris, Outdoor Business Networks support team leader. "We can respond much quicker, more accurately, and with better security for our customers through the new system."

Outdoor Business Network, based in Maumee, Ohio, is the sporting goods and shooting sports industry leader in B2B and B2C e-commerce solutions. Along with their dedicated CloudCommerce e-commerce shopping cart platform, OBN also offers a host of other agency and marketing services including: web design, search engine marketing/optimization, logo design & branding, consulting, and more. You can contact them at 1-800-699-0820.